INCREASING NETWORK PERFORMANCE

Vixxo is a facility management company serving multiple industries across the U.S. Vixxo emerged as the result of two industry leaders and their subsidiaries joining forces to change the landscape of facilities management. These companies merged to bring together proven facilities experience, intelligent technology, and unparalleled customer service. With over 12 subsidiaries extending from the West to the East coast, keeping standardized procedures in all of their branches is critical for business growth. With such ambitious goals, keeping up with digital transformation is vital.

Vixxo's existing network configuration was expensive and renewing the licenses for a network refresh was going to be a costly task. So, in 2017, it was time to find a new solution. When Vixxo reached out to Tekscape, they wanted to find a cost-effective solution to improve the performance of their network at each of their 12 subsidiaries. We helped Vixxo design a new network to connect their 12 locations, maintaining a cohesive architecture across the board, using SD-Wan technology.

Tekscape's deployment of SD-WAN allowed Vixxo to eliminate the expensive circuits, increasing up and down performance and providing a higher level of automation, which keept the network reliable and intuitive to support the demands of each site. The challenge in an upgrade like such is the configuration of the network to guarantee easy management and a control dashboard that provides full visibility into the network. Tekscape's engineering team understood their particular setting and suggested the right equipment for each site, making this a fully-tailored solution.

After implementing this networking project, Vixxo entrusted Tekscape to manage their infrastructure, as well. Today, Tekscape supports their core networking, switching, and firewalls at all 12 locations, and the IT Managed Service agreement they hold provides a peace of mind while saving money and ensuring their network is capable of supporting the growing business demands.

Over the past two years Tekscape has proven to be a valuable partner, helping Vixxo strategize on key technology projects like their datacenter migration.

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