RESPONDING TO HIGH PERFORMANCE AND AVAILABILITY DEMANDS

Care/of is a vitamin manufacturer that offers a unique customer experience. Care/of customers pay a monthly subscription to receive a pack of vitamins tailored to their specific health needs. They strive to be a company that not only provides high-quality vitamin products, but does so under an innovative business model.

Their manufacturing and packaging facilities are state of the art, with machines that use Internet Protocol (IP) to connect to one another, establishing a highly efficient production line. In 2017 Care/of was looking to build-out all of their warehouses and manufacturing facilities. Dissatisfied with their prior IT solutions provider, Care/of knew they wanted to keep a Cisco Meraki ecosystem and needed a partner who was knowledgeable in this technology--someone who was able to support a network infrastructure of this size. They found this and more in Tekscape.

Tekscape's engineering team suggested to start by running wireless surveys to identify optimal installation points within their facilities. Our team then suggested updating the existing Meraki infrastructure for a Meraki Enterprise solution, which provides a more comprehensive dashboard that works well in high-traffic, high-demand networks.

"As a manufacturing and packaging company, our entire facility is completely dependent on machines powered via IP. We were looking for an experienced IT partner to not only helps us optimize our build-out programs, but also manage our network. We needed a Managed Services Provider who could deliver high availability failover, consistently monitor alerts, and design a pathway to remediate any network issue. At Care/of we have a 24/7 operation, so any downtime is costing thousands of dollars. We can't afford for that to happen." **- Care/of**

Care/of understands the important role that cybersecurity plays in their network performance and overall business integrity. They are working with Tekscape to strengthen their security and ensure it has a layered approach that protects the endpoints to the network. **This will be the second largest project for Care/of that Tekscape will deploy and support. This is a testament to the hard work our engineering team puts into delivering and supporting the best-in-class technology for all of our customers.**